

## Synnefo - Bug # 3074

<b>Status:</b>	Assigned	<b>Priority:</b>	High
<b>Author:</b>	Vangelis Koukis	<b>Category:</b>	Cyclades UI
<b>Created:</b>	11/16/2012	<b>Assignee:</b>	Kostas Papadimitriou
<b>Updated:</b>	11/16/2012	<b>Due date:</b>	
<b>Subject:</b>	UI: Message: Uncaught TypeError: Cannot read property 'values' of undefined		
<b>Description</b>	<p>Sometimes, first thing when trying to enter the Cyclades UI on okeanos.io:</p> <p>Feedback message: Error report ----- Code: -1 Type: JS Exception Message: Uncaught TypeError: Cannot read property 'values' of undefined Module: UI Details: Uncaught TypeError: Cannot read property 'values' of undefined&lt;br /&gt;&lt;br /&gt;{} &lt;br /&gt;&lt;br /&gt;at views.MainView.views.View.extend.handle_ui_error (https://cyclades.okeanos.io/static/ui/static/snf/js/ui/web/ui_main_view.js:569:53) at Object.Backbone.Events.trigger (https://cyclades.okeanos.io/static/ui/static/snf/js/lib/backbone.js:115:73) at Object.snf.ui.trigger_error (https://cyclades.okeanos.io/static/ui/static/snf/js/ui/web/ui_vms_base_view.js:724:16) at window.onerror (https://cyclades.okeanos.io/static/ui/static/snf/js/ui/web/ui_main_view.js:1081:24)</p> <p>Please describe the actions that triggered the error:</p> <p>User accepted data send: True</p> <p>User info: Username: vkoukis@grnet.gr</p> <p>User application data: { "client": { "browser": { "webkit": true, "version": "537.11", "safari": true }, "screen": { "availWidth": 1920, "availHeight": 1080, "availTop": 0, "availLeft": 0, "pixelDepth": 32, "colorDepth": 32, "width": 1920, "height": 1080 }, "client": { "os": "Windows", "browser": "Chrome" }, "calls": { "/plankton/images/detail_GET": "2012-11-16T13:16:53.000Z", "/ui/userdata/keys_GET": "2012-11-16T13:16:52.000Z", "/api/v1.1/flavors/detail_GET": "2012-11-16T13:16:52.000Z" }, "errors": [], "data": { "vms": [], "networks": [] }, "date": "2012-11-16T13:17:14.550Z", "error": { "ns": "UI", "code": -1, "message": "Uncaught TypeError: Cannot read property 'values' of undefined", "details": "Uncaught TypeError: Cannot read property 'values' of undefined&lt;br /&gt;&lt;br /&gt;{}&lt;br /&gt;&lt;br /&gt;at views.MainView.views.View.extend.handle_ui_error (https://cyclades.okeanos.io/static/ui/static/snf/js/ui/web/ui_main_view.js:569:53)&lt;br /&gt;at Object.Backbone.Events.trigger (https://cyclades.okeanos.io/static/ui/static/snf/js/lib/backbone.js:115:73)&lt;br /&gt;at Object.snf.ui.trigger_error (https://cyclades.okeanos.io/static/ui/static/snf/js/ui/web/ui_vms_base_view.js:724:16)&lt;br /&gt;at window.onerror (https://cyclades.okeanos.io/static/ui/static/snf/js/ui/web/ui_main_view.js:1081:24)"} }</p>		

## History